

**INFORMATION ABOUT PRICING**

From 4 July 2023, our prices are increasing and inclusions are changing. Visit [boost.com.au/latest-plans](https://boost.com.au/latest-plans) for more information.

**7, 28 DAY AND LONG EXPIRY PLANS**

Your Boost Mobile Prepaid service gives you access to the full Telstra Mobile Network for you to make and receive calls, send and receive texts and use mobile data. Your Prepaid mobile service is for personal use only.

	\$10 Recharge	\$20 Recharge	\$30 Recharge	\$40 Recharge	\$50 Recharge	\$70 Recharge
<b>EXPIRY</b>	7 Day	28 Day Expiry				
<b>DATA</b>	<b>3GB</b>	<b>5GB</b>	<b>20GB</b>	<b>30GB</b>	<b>40GB</b>	<b>65GB</b>
<b>DOWNLOAD SPEED CAP</b>	150Mbps	150Mbps	150Mbps	150Mbps	250Mbps	Uncapped
<b>CALLS &amp; TEXT</b>	Unlimited calls & text to national standard numbers					
<b>ROLLOVER</b>	N/A	Recharge offer before expiry to rollover unused data to use within your next recharge				
<b>INTERNATIONAL CALLS &amp; TEXT</b>	N/A		<p><b>Unlimited stnd calls to the following destinations:</b> Brazil, Canada, China, France, Germany, Hong Kong, India, Indonesia, Ireland, Japan, Malaysia, Netherlands, New Zealand, Singapore, South Korea, Taiwan, Thailand, United Kingdom, USA, Vietnam</p> <p><b>Plus 300 stnd mins to the following destinations:</b> Argentina, Austria, Bangladesh, Cambodia, Chile, Colombia, Denmark, Finland, Greece, Iran, Iraq, Israel, Italy, Kuwait, Mexico, Nepal, Norway, Pakistan, Peru, Phillipines, Poland, Qatar, Romania, Saudi Arabia, Serbia, South Africa, Spain, Sri Lanka, Sweden, UAE</p> <p><b>Plus 300 stnd text to international destinations</b></p>			
<b>INTERNATIONAL ROAMING</b>	Add on an International Roaming Pack to use your service in selected overseas destinations. For more info, visit <a href="https://boost.com.au/pages/international-roaming">boost.com.au/pages/international-roaming</a>					

**All for use in Australia.** Included calls and SMS are to standard numbers only. 150Mbps/250Mbps speed cap is great for most customers' regular usage including streaming, browsing and social media. Your capped download speed is the maximum potential download speed for data included in your recharge. Typical speeds may often be slower and will vary due to factors including location, distance from the base station, local conditions, concurrent users, hardware and software configuration and download/upload destination.

	\$200 Recharge	\$300 Recharge
<b>EXPIRY</b>	12 Month Expiry	
<b>DATA</b>	<b>130GB</b>	<b>240GB</b>
<b>DOWNLOAD SPEED CAP</b>	150Mbps	150Mbps
<b>CALLS &amp; TEXT</b>	Unlimited calls & text to national standard numbers	
<b>INTERNATIONAL CALLS &amp; TEXT</b>	<p><b>Unlimited stnd calls to the following destinations:</b> Brazil, Canada, China, France, Germany, Hong Kong, India, Indonesia, Ireland, Japan, Malaysia, Netherlands, New Zealand, Singapore, South Korea, Taiwan, Thailand, United Kingdom, USA, Vietnam</p> <p><b>Plus 1200 stnd mins to the following destinations:</b> Argentina, Austria, Bangladesh, Cambodia, Chile, Colombia, Denmark, Finland, Greece, Iran, Iraq, Israel, Italy, Kuwait, Mexico, Nepal, Norway, Pakistan, Peru, Phillipines, Poland, Qatar, Romania, Saudi Arabia, Serbia, South Africa, Spain, Sri Lanka, Sweden, UAE</p> <p><b>Plus 1200 stnd text to international destinations</b></p>	<p><b>Unlimited stnd calls to the following destinations:</b> Brazil, Canada, China, France, Germany, Hong Kong, India, Indonesia, Ireland, Japan, Malaysia, Netherlands, New Zealand, Singapore, South Korea, Taiwan, Thailand, United Kingdom, USA, Vietnam</p> <p><b>Plus 3600 stnd mins to the following destinations:</b> Argentina, Austria, Bangladesh, Cambodia, Chile, Colombia, Denmark, Finland, Greece, Iran, Iraq, Israel, Italy, Kuwait, Mexico, Nepal, Norway, Pakistan, Peru, Phillipines, Poland, Qatar, Romania, Saudi Arabia, Serbia, South Africa, Spain, Sri Lanka, Sweden, UAE</p> <p><b>Plus 3600 stnd text to international destinations</b></p>
<b>INTERNATIONAL ROAMING</b>	Add on an International Roaming Pack to use your service in selected overseas destinations. For more info, visit <a href="https://boost.com.au/pages/international-roaming">boost.com.au/pages/international-roaming</a>	

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**ADDITIONAL EXTRAS FOR BOOST MOBILE PREPAID**

**\$5 DATA PACK**

<b>DATA</b>	<b>1GB TO USE WITHIN AUS.</b>
<b>EXPIRY</b>	<b>7 DAYS</b>

**\$20 DATA PACK**

<b>DATA</b>	<b>4GB TO USE WITHIN AUS.</b>
<b>EXPIRY</b>	<b>28 DAYS</b>

**INFORMATION ABOUT THE SERVICE**

**HANDSET PACK OR PREPAID SIM OPTIONS**

You'll need to purchase a Boost Handset Pack or a Boost Prepaid SIM to take up the Boost Mobile Prepaid offer. We update our handsets frequently, so visit [boost.com.au](http://boost.com.au) for the latest range of handsets and pricing. If you purchase a Boost Prepaid SIM you'll need to have an 850MHz compatible handset for 3G access and LTE band 3 (1800MHz) and band 28 (700MHz) for 4G access. To check if your handset is compatible visit [telstra.com/device](http://telstra.com/device).

**PREPAID MOBILE RECHARGE OPTIONS**

Some Boost SIMs come preloaded with credit. If your SIM doesn't include credit, simply activate your SIM and then recharge the amount that's right for you on Boost Mobile Prepaid.

**WHAT'S INCLUDED**

When you recharge, you'll get inclusions to use on calls, text (SMS & MMS) and data. These inclusions depend on your Prepaid mobile offer and your recharge, so check out what's included before you recharge. Boost offers access to the full Telstra network. Outside of 4G coverage areas, your device will automatically switch to 3G and speeds will be less.

**WHAT'S NOT**

Your inclusions can't be used for some things like calls and text to satellite and premium numbers (eg. 19xx numbers), operator assisted calls (most 12xx numbers), content charges, calls and text to premium international numbers and international roaming. Calls and text to selected standard international numbers are enabled on recharges of \$30 or more only.

**OTHER INFORMATION**

**RECHARGING YOUR SERVICE**

You can recharge with a credit / debit card, PayPal™ or a voucher:

- using the My Boost Mobile App (available on App Store and Google Play)
- by dialling #111# from your mobile

Auto Recharge is available to customers who have registered a valid credit or debit card with Boost. Visit [boost.com.au/recharge](http://boost.com.au/recharge) for more information.

**CALL AND DATA USAGE**

You'll automatically receive SMS alerts when you're reaching or when you have reached your data limits or credit expiry. You can obtain call and data usage information using the My Boost Mobile App or by dialling #111#; look under 'History'.

**UNLOCKING FEE**

If you have purchased a Boost Mobile Prepaid handset and want to use it with a non-Boost SIM card, you'll need to pay an unlocking fee. This fee is \$80 within the first six months of activation, \$25 after the first six months and \$0 after 2 years.

**WE'RE HERE TO HELP**

If you have any questions about our offers, need technical support, service or are having connection issues, please Message us at [boost.com.au/get-help](http://boost.com.au/get-help) (7am-11pm AEST, 7 days a week)

**COMPLAINTS OR DISPUTES**

If you have a problem or complaint about your service, please visit [boost.com.au/get-help](http://boost.com.au/get-help) or email [compliancemanager@boost.com.au](mailto:compliancemanager@boost.com.au)

**FURTHER INVESTIGATION**

If we can't resolve your complaint to your satisfaction, you can contact the Telecommunications Industry Ombudsman by phone on 1800 062 058. For full contact information go online at [tio.com.au/contact-us](http://tio.com.au/contact-us)

This is a summary only – the full legal terms for Boost Mobile are contained in our customer terms which can be located at [boost.com.au/terms-of-use](http://boost.com.au/terms-of-use)

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